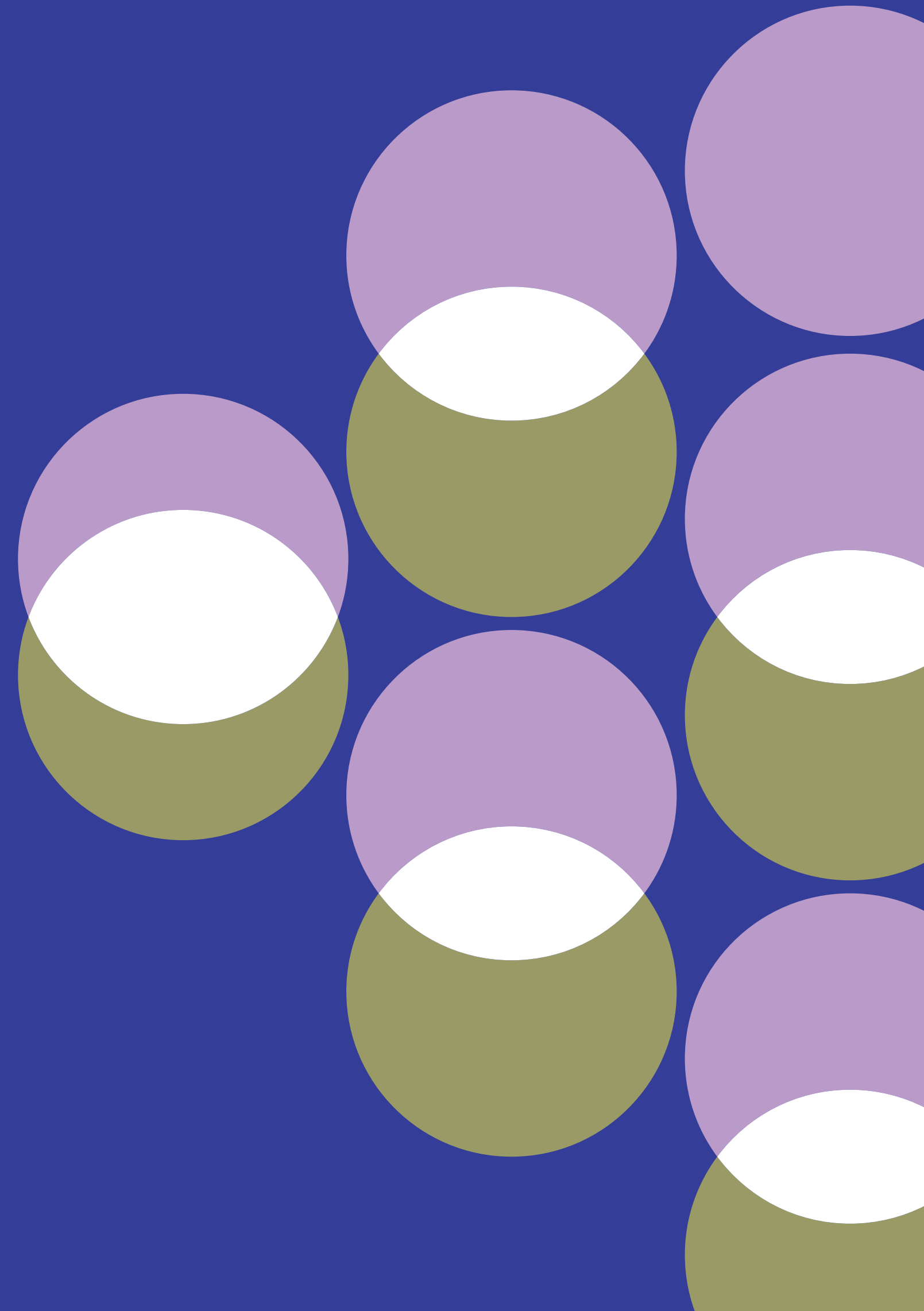
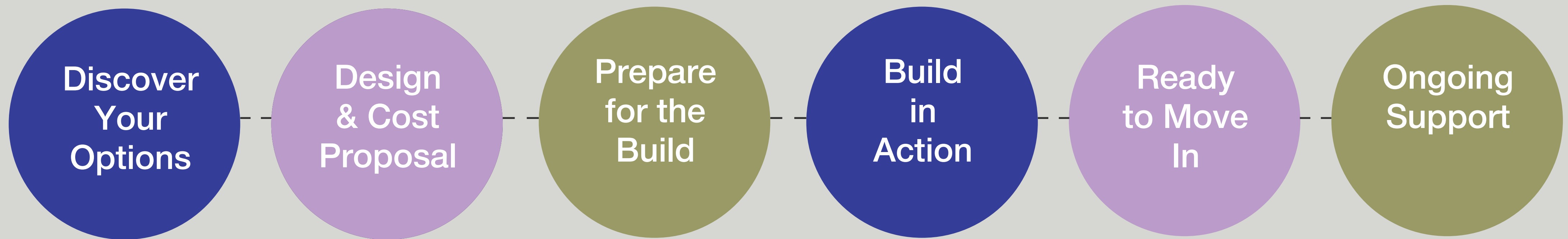


The Customer Journey



The Journey Details



Discover Your Options

Explore ideas and share your vision.

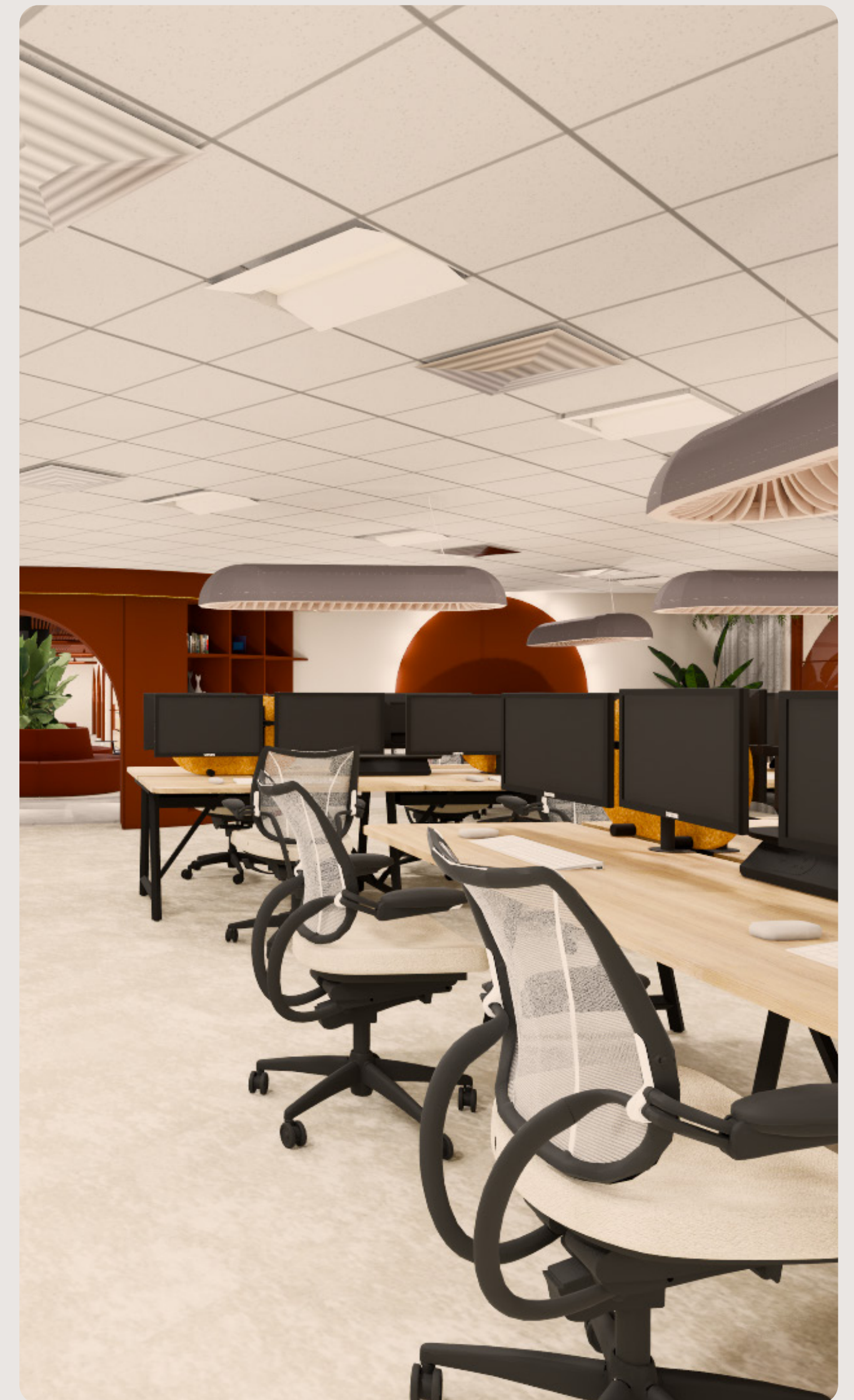
- Share your vision and what you'd love from your new office
- Have an initial chat with our team to get ideas flowing
- Meet your dedicated Designer who will guide you through the process



Design & Cost Proposal

Shape your vision into a clear design

- Your Designer will understand your needs and preferences
- We'll turn your ideas into layouts and visuals, including 2D plans and 3D concepts
- A site survey helps us prepare accurate costs
- Together, we'll review your proposal, design, and costs, making any tweaks you need
- Once you're happy, we'll make it official with a signed order confirmation, purchase order or JCT





Site Survey

Prepare for the Build

Final touches agreed, everything ready to go.

- Meet the rest of your dedicated team who'll guide you step by step
- We'll guide you through your CDM responsibilities so it's all clear and simple
- Finalise and agree your design finishes so materials are ready in time for your project
- Complete a Pre-Construction questionnaire with the Health & Safety details we need
- Work together to agree a schedule that suits your business and minimises disruption
- Receive a Construction Phase Plan setting out both the Health & Safety approach and plan of works

Build in Action

Watch your new workspace take shape.

- Your Project Manager takes care of all preparations and oversees the Build Team
- You're always welcome to visit during the build, just let us know so we can plan your Health & Safety induction and ensure everything is safe for your visit
- Your Project Manager will keep you updated with regular progress reports
- We take Health & Safety seriously and carry out regular audits to give you confidence everything's delivered safely and to the highest standards



Ready to Move In

Step into your new space with confidence.

- Your new space is ready, and we can't wait to show you around
- We'll walk through it together to make sure it meets your expectations
- Once you're happy, the project is formally signed off, ensuring everything is compliant and safe for your people
- You'll receive an Office Guide with certificates and key information



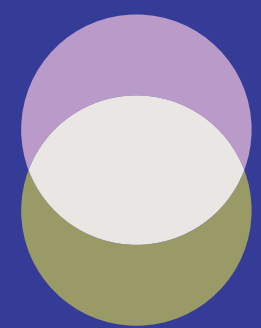


Ongoing Support

Settle in with confidence, knowing we're still here to help.

- We'll check in to see how you're settling into your new space
- We're always here for ongoing support if you wanted any adjusted, upgrades or future changes

Thank you



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spaces

Opus4

Manchester: 0161 402 3340

Leeds: 0113 418 0788

hello@opus-4.com

53 King St, Manchester M2 4LQ

opus4.com

